

ORDER NUMBER (required)

NAME AND SURNAME (optional)

PHONE NUMBER (optional)

- WRONG SIZE: TOO SMALL/TOO BIG
- NOT COMFORTABLE
- LOOKS DIFFERENT THAN IN THE PICTURE
- DAMAGED PRODUCT
- OTHER (enter) _____

FILL OUT THE LIST OF PRODUCTS TO RETURN (enter the name, size).

①

②

③

④

⑤

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⑦

YOUR SIGNATURE (required)

HOW TO MAKE A REFUND:

- ① Place the article (s) with proof of purchase and a completed refund form. Then secure the packaging.
- ② If you need help, contact our customer service by e-mail: bok@lancerto.com
- ③ Withdrawal from the contract within 30 days from the date of receipt of the goods is possible only if the product is in an unstable state (no signs of use and/or damage).
- ④ We will make the refund to the same bank account from which the payment was made.
- ⑤ The packaged product should be sent to the address:
 LANCERTO S.A.
 UL. PODZWIERZYNIEC 29
 37-100 ŁAŃCUT
 POLAND

Detailed regulations at: www.lancerto.com/en/